



Welcome to HealthSCOPE Benefits

HealthSCOPE Benefits (HSB) is pleased to be paying medical claims for Aasonn members effective **January 1, 2016**. HSB will strive to provide you with responsive service and ensure that your experience with us is very positive.

Enclosed is your new Medical Insurance Plan ID card. Be sure to present your new ID card to your doctor, hospital or pharmacy beginning **January 1, 2016** to use when submitting your medical insurance claims. Please discard your old BlueCross and BlueShield of Illinois medical ID card after **December 31, 2015**.

Below are resources to assist you in understanding your medical insurance benefits:

HSB Customer Care – The designated customer care phone number for Aasonn is **1-800-331-2695**. A customer care specialist is available between 8:00 AM and 5:00 PM CST, Monday – Friday. Many of your questions can also be answered through our Interactive Voice Response (IVR) telephone system that is available 24 hours a day/ 7 days a week / 365 days a year. IVR allows you and your doctor to call into the system and check eligibility, claim and payment status, and benefit information.

HSB Website – The members of Aasonn have a comprehensive website that can be accessed 24 hours a day / 7 days a week / 365 days a year. This website offers the ability to find a network provider, check the status of a claim, request replacement ID cards, download claim forms, ask customer care questions and more! To use the website, login to: www.healthscopebenefits.com. Click member. Enter Group ID: **AASON**.

Additional Benefit Information:

Provider Network – **Aetna** makes up the primary network of participating providers. Please contact customer service at **1-800-331-2695** or visit www.aetna.com/asa or www.healthscopebenefits.com for a complete list of in-network participating providers.

Pharmacy Network – **LDI** is your pharmacy vendor. If you have pharmacy questions, please contact LDI at **1-866-516-3121** or visit www.LDIRx.com.

Please remember to visit the **Aasonn HR Service Center** through Okta by selecting the Zendesk/Aasonn HR Service Center button for additional information on the following benefits available to you beginning January 1, 2016.

- Telehealth Services provided by Teladoc
- Employee Assistance Program provided by Cleveland Clinic
- Value Based Benefits for Diabetics provided by LDI

You will receive more information from our partner, U.S. Preventive Medicine, at the 2016 All Hands Meeting in Fort Lauderdale, FL and by email regarding registration for completing the Healthy Activity Incentives supported by our partner US Preventative Medicine beginning February 15, 2016.

We look forward to our relationship with the members of Aasonn!

Welcome!